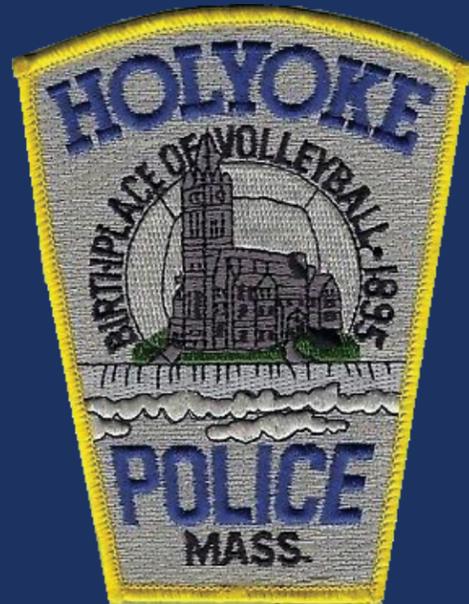




HOLYOKE POLICE COMMUNITY CENTER

208 Race St. Suite 201
Holyoke, MA 01040



Off. Josh Colon Det. Dorothy Beben Det. Joseph Emitterio
Off. colon@holyokepd.org det.beben@holyokepd.org det.emiterio@holyokepd.org

Telephones 413-650-0546 413-650-0314

Off. Melvin Romero off.romero@holyokepd.org

BHN Recovery Coach Eddie Rodriguez-Penalpert

413-519-9425 Eddie.Rodriguez-Penalpert@bhninc.org

BHN Crisis Services Clinician Richard Winning, MSW, LCSW

413-750-8130 richard.winning@bhninc.org

Where Can I Go For Help?

The following resources may prove helpful to you or your loved ones.

Adult Protective Services hotline 24/7 1-800-922-227

The hotline number is to report suspected abuse, neglect, and financial exploitation of elders 60 and older residing in the community. Greater Springfield Senior Services, GSSSI conducts the abuse investigations in the Holyoke area. The identity of the reporter is confidential. Website: www.mass.gov/reporting-elder-abuse-neglect

Behavioral Health Network (BHN), Inc.

Trauma Response Team 413-733-6661
BHN provides behavioral health support to individuals in crisis, using psychological first aid and post-traumatic stress management for individuals in crisis. Website: www.BHNTRT@bhninc.org

Community Legal Aid 413-781-7814 or 1- 855-252-5342

Provides free legal aid services for individuals over the age of 60 related to Medicare, Medicaid, Social Security, SSI, Veterans benefits, MassHealth, health care proxy documents, homestead protection, help with oppositions to guardianship and conservatorship. Website: www.communitylegal.org

Cambridge Credit Counseling 1-800-235-1407

Debt relief agency that assists consumers with reducing debt. Website: www.cambridge-credit.org

Family Place: (shelter) 413-536-2787

A 28 congregate unit family shelter. Website: www.partnersforcommunity.org

Food Bank of Western Massachusetts 413-247-9738

Provide food resources to area meal sites and shelters are on the front lines of emergency food assistance the Holyoke area. Website: www.foodbankwma.org

Fuel Assistance: New England Farm Workers 413-272-2207, Salvation Army 413-733-1518, Valley Opportunity Council, 413-552-1548

Agencies helping eligible households to pay a portion of their winter heating bills. The programs provide assistance through a fixed benefit amount for the cost of the primary source of heat. Hampden County District Attorney: 413-538-7152 (Holyoke)
Victim Witness Services provide advocacy and assist victims and witness through the court process. Provide information and support. Website: www.hampdenda.com

Hampden County Housing Court 413-748-7838

The Hampden County Housing Court Project provides local attorneys to help individuals without legal representation in Housing Court. The attorneys involved in the project have represented hundreds of clients since its inception in matters before the Western Division of the Housing Court. Website: www.wbawbf.org/wbf-projects/Hampden-county-housing-court-project
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Health Care for All Helpline 800-272-4232

The work of Health Care for All (HCFA) offers information referral, personal and legal advocacy, community organizing and public education. HCFA helpline receives calls from people who need help navigating our health care system. Website: www.hcfama.org/what-we-do

Holyoke Council on Aging 413-322-5625

The Council on Aging offers daily programs and activities, designed to meet the social, nutritional, and health needs of Holyoke's senior citizens. Website: www.holyoke.org/departments/council-on-aging

Holyoke Housing Authority (HHA) -539-2220

Contact the HHA for information regarding the application process for public housing and Rental Assistance Programs. Website: www.holyokehousing.org

Holyoke Police Department 911 or 413-536-6431

Combating Abuse in Later Life (CALL) provides resources to support victims of domestic violence. CALL members include the Hampden County District Attorney office, HPD, WestMass ElderCare, and Womanshelter Compañeras Website: www.holyoke.org/departments/police-department

Massachusetts Health Connector 877-623-6765 Massachusetts Health Connector is the state's Marketplace for health and dental insurance. Website: www.mahealthconnector.org

MassHealth 1-800-841-2900 TTY 800-497-4648

MassHealth may provide health and dental coverage for individuals, families, and persons with disabilities depending upon annual income. Website: for online application www.mass.gov/eohhs

Massachusetts Coalition against Sexual Assault & Domestic Violence/Jane Doe, Inc.

Hotline: 1 (877) 785-2020 Jane Doe hotline
Provide support, education, and resources to victims as well as men engagement initiatives. Website: www.janedoe.org

Massachusetts Senior Legal Helpline 1-800-342-5297

The helpline provides free legal information and referral services to Massachusetts residents who are 60 years old or older. The Helpline is open Monday through Friday 9AM-12PM. Website: www.seniorcareinc.org/Massachusetts-senior-legal-helpline

National Domestic Violence Hotline: 1-800-799-7233 or TTY 1-800-787-3224

The hotline has highly trained advocates are available 24/7/365 to talk confidentially with anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship. Website: www.thehotline.org

Project Bread 800-645-8333

Project Bread provides access to food for people who are hungry today while working to break the cycle of hunger through advocacy, education, and community action. Website: www.gettingfoodstamps.org

Providence Behavioral Health Hospital 413-536-5111

Acute in-patient behavioral health support hospital. Website: www.mercycares.com/providence_behavioral_health_hospital

Quality Life Adult Day Services 413-322-8642

Adult Day Health Center is committed to provide exceptional services and individualized supports to meet the social, physical and medical needs of people who experience persistent mental health issues, medical conditions aging concerns and developmental; disabilities.

SAFELINK: 877-785-2020 (for access to free wireless phone)

Website: <https://www.safelinkwireless.com>

Safe Passage Northampton:

24/7 hotline. 413-586-5006 or 888-345-5282
Safe Passage provides emergency shelter in a confidential location, for the safety of guests. Community services include counseling, advocacy, peer support, and legal services. Safe passage serves Survivors of all genders. Website: <https://safepass.org/>

Social Security Administration 1-877-480-4966

Social Security can determine your eligibility for Medicare, provide replacement Medicare card, or report a change of address, name, or phone number. Sign up for Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance); Apply for Medicare prescription drug coverage (Part D) costs. Website: www.ssa.gov

Suicide Prevention Lifeline 1-800-273-8255

The Lifeline provides 24/7 free and confidential support for people in distress, prevention and crisis resources for you or your loved ones. Website: www.suicidepreventionlifeline.org

Veterans Affairs (413) 322-5630

The Department of Veterans' Services assists veterans in the community to learn about, apply for, and in some cases, receive benefits. Veterans Services also helps veterans and dependents apply for a programs including VA, Social Security, and SNAP (Supplemental Nutrition Assistance Program) benefits. Website: <https://www.holyoke.org/departments/veteran-services/>

Western Inter Group AA Hotline: 413-532-2111/413-409-2201

Local link to 31 area Alcohol Anonymous groups
Website: <https://www.westernmassaa.org/>

WestMass ElderCare, Inc. 413-538-9020 or 800-462-2301

Provides a variety of support and services for elders, their families, caregivers, and persons with disabilities so that they can remain in their homes. Information and Referral assistance is available to callers looking for resources on home care services, housing, transportation, public benefits, and addition program offerings such as Adult Family Care and Personal Care Management Assistance. Website: www.wmeldercare.org

YWCA: Springfield 24/7:

413-733-7100 or 800-796-8711, Spanish #800-223-5001
Emergency shelter for domestic violence victims, YWCA programs offer shelter, support, and self-sufficiency for the women and girls in our community. Safe places for battered women. Website: www.domesticshelters.org